



Helpful tips for completing the Highlands Ability Battery (HAB)



Setup Recommendations

*Cell phones and other hand held devices not recommended

- Setup Recommendations ([Video Tutorial](#))
- **Close all other programs.** Except your web browser, no other programs should be running.
- Refresh your browser* Google Chrome is recommended.
- HAB requires sound, use headphones or earbuds.

*For Safari Users- Turn on Auto-Play for Sound

1. At Safari menu, upper left, select 'Settings for this Website'
2. At center of window select 'Auto-Play: Stop Media with Sound'
3. From the drop down menu select 'Allow All Auto-Play'
4. **Sound will be turned on for this website only**



Registration Steps

- Go to abilitybattery.com.
- Register online using your registration key code. Note, this code is case sensitive.
- Select one of the four report options; Student, Adult, Leader, or Lawyer. Check with your Highlands Certified Consultant if you are not sure what to select.
- The system will confirm your username and generate a password. **SAVE this confirmation page.**



Recommendations for Completing the HAB

- The entire HAB process, including registration, will take an estimated 3.5 hours.
- **IMPORTANT:** Complete the assessment in a quiet location with no distractions/interruptions.
- You cannot pause or stop during a worksample.
- You can take the assessment in multiple sittings.
- Email tech support at techhelp@highlandsc.com to reset a worksample or if any technical issues occur, including skipping, stalling and freezing.
- Upon completion of the HAB, your results can be accessed by selecting the Welcome Back link, ***For NR code users, your results will be sent to you by your Highlands Certified Consultant.**
- Expect to feel a little frustrated when working on some of the subsections. Give each section your best shot, and don't give up on any section since your scores are based on a comparison to other test takers.
- Have FUN! The HAB is not an academic, IQ, or achievement test. You are examining your natural abilities, which is not something you can control.



HAB Troubleshooting Guide

I'm trying to register and the registration key code is not working.

Your key code is case sensitive. Make sure your caps lock key is turned off. Every code includes an underscore (_) and the characters following the underscore are always lower case.

My code is coming up as INVALID when I try to register for the HAB.

Email technical support at techhelp@highlandsco.com to report a problem with your registration key code. Include the code that you are trying to register with in your email and the name of your Highlands Certified Consultant.

None of my username suggestions are being accepted.

We recommend you use your first initial and last name as a username. If that is taken, try variations on this, but note that you cannot use any spaces, symbols, or numbers in your username.

On the registration page, which type of report should I choose?

Contact your Highlands Certified Consultant for help in deciding which report to choose.

During one of the worksamples my screen froze and I couldn't complete it in time.

If at any time your screen freezes or skips, email technical support at techhelp@highlandsco.com to reset that particular worksample.

Why can't I access my HAB results?

It's likely that your Highlands Certified Consultant requested that you only access your HAB results through him or her. Contact your consultant for a copy of your report.

Highlands Technical Support

Available: Mon. – Fri. 8am - 10pm, Sat. – Sun. 9am – 5pm (Eastern time)



Email: TechHelp@Highlandsco.com

Phone: 866.528.3069